

# ENERGYWISE

Touchstone Energy® Cooperatives  
The power of human connections®

YOUR SAN MIGUEL POWER MEMBER NEWSLETTER



**CONTACT INFORMATION**

**Nucla**  
170 W. 10th Ave.  
P.O. Box 817  
Nucla, CO 81424  
(970) 864-7311  
Toll Free: 1-877-864-7311

**Ridgway**  
720 N. Railroad St.  
P.O. Box 1150  
Ridgway, CO 81432  
(970) 626-5549  
Toll Free: 1-800-864-7256

**Both Offices Open:**  
M - TH, 7:00 a.m. - 5:30 p.m.

[www.smpa.com](http://www.smpa.com)  
[www.facebook.com/SanMiguelPower](https://www.facebook.com/SanMiguelPower)

In the event of a power outage, contact your local SMPA office to reach our 24-hour dispatch.

**QUESTIONS OR COMMENTS**

[energywise@smpa.com](mailto:energywise@smpa.com)  
(970) 626-5549 x212

## SAFETY TIPS

**BACK TO SCHOOL TIPS FOR STUDYING SAFELY:**

- Keep books, paper and clothing away from heaters and stoves.
- Avoid overloading outlets or surge protectors.
- Keep extension cords out from under carpet, rugs or furniture.

San Miguel Power Association is an equal opportunity provider and employer. In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Person with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202)720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800)877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html) and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call

(866) 632-9992. Submit your completed form or letter to USDA by:

(1) mail: U.S. Department of Agriculture  
Office of the Assistant Secretary for Civil Rights  
1400 Independence Avenue, SW  
Washington, D.C. 20250-9410;

(2) fax: (202) 690-7442; or

(3) email: [program.intakeusda.gov](mailto:program.intakeusda.gov).

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## Power in Your Hands: SmartHub

HAVE YOU EVER SAID, "I WISH THEY WOULD JUST TEXT ME WHEN MY BILL IS DUE?" THAT CAN HAPPEN.

Have you been in a power outage and wanted to report it quickly using your phone? That can happen too. Maybe you are ready to stop stuffing new paper bills into that file drawer in your desk. Turn on the "paperless" option and that can happen as well.

It all happens with SmartHub. SmartHub is SMPA's new online billing and account management system. It resides on your computer and/or smartphone, allowing for greater flexibility and 24-hour, 7-day-a-week service. The best part is that you can customize it to give you the information you need when you need it. ...and by the way, it's completely free.

Starting August 6, SmartHub will replace our old online billing system. This is a terrific opportunity for members to take advantage of SMPA offerings like Online Bill Pay, Auto-pay, and/or Paperless billing.

For those who already utilize services like these, the switch to the new system will require some effort on their part. All members who wish to use online billing will need to register for SmartHub, even if they have previously used SMPA's online account access. After August 6, detailed instructions will be available on our website. Once registered, members will have access to their accounts. Autopay users, to be sure your autopay process is uninterrupted, we recommend registering for and logging into SmartHub as well.



Whether you are continuing your online relationship with us, or starting a new one, you'll start at the same place. Simply go to [www.smpa.com](http://www.smpa.com)-->SmartHub and follow the instructions to access SmartHub on your computer and/or mobile device. Enter your account information and you'll have the power in your hands.

*Continued on other side...*



SmartHub Continued.

**Energy Geeks** (We can use that term because we are Energy Geeks, ourselves.): SmartHub has something for you too...the ability to monitor and manage your energy use. SmartHub offers access to your hourly energy use data in graphical format. It even allows you to make comparisons right in the app! Learn, gauge and plan your way to lower energy bills and a smaller carbon footprint with this unprecedented access.

**Member Question**

**Q:** "I like coming into the office. Is this fancy new app going to replace the good, old-fashioned face-to-face way of doing business?"

**A:** Of course not! We love seeing our members in the lobby. SmartHub is just another way for us to do what we've always done... serve you.



**GET SMARTHUB NOW AND WIN!**

By the way, all SmartHub users who are registered before October 1, 2018 will be automatically entered to win a new Radmini e-bike. The giveaway will take place during our Member Appreciation Days in October. Be sure you are on that list, and you could be power-pedaling around with the time you saved by setting up SmartHub.



**SMPA Supports the Ridgway Community Garden**

"Everybody's heard us talking; now it's time for some action!" So says Kurt Jacobsen, Ridgway Community Garden Steering Committee Chairman about the upcoming installation of the new Community Garden on Green Street in Ridgway.

Originally located on donated private property, the Garden was started by a handful of passionate gardeners in Ridgway in 2007. With support from the Colorado State Extension Master Gardener Program, the project built a following and began operating as a 501(C)(3) non-profit.

In 2017, however, the Garden lost its lease on the donated land, which went up for sale. Since that time, the Town of Ridgway has helped prepare a new site within its larger Green Street Park. San Miguel Power put up \$1000 to help build the garden and Basin Electric matched the donation. "We greatly appreciate the donations from SMPA and Basin Electric," says Jacobsen. "With their help, we plan to be gardening next spring,"



**SMPA Electrifies Ah Haa Art Auction**

More than 25 years ago, the annual Ah Haa Art Auction established itself as one of Telluride's most entertaining summertime events. Ah Haa Auction provides a fun and festive atmosphere for attendees to mingle in while bidding on top-notch auction items. All proceeds go to support the Ah Haa School for the Arts.

This year, with a \$1500 donation from San Miguel Power and a

\$1500 match from wholesale power provider, Basin Electric, the event was an unparalleled success. It was also an opportunity for participants to check out the SMPA Radmini e-bike giveaway at the SMPA booth. Those who signed up will get personalized assistance in downloading SMPA's new account management app, SmartHub. This will make them eligible to win the e-bike at our Member Appreciation Days event in October. Woo hoo!

**SMPA POWER PLAY**

**This Month's Puzzle: OPRESS L PAGE**  
Hint: You can use SmartHub to do this.

**SUBMIT YOUR ANSWER** and be entered into a drawing for a fun prize to:

**EnergyWise**  
**PO Box 1150**  
**Ridgway, CO 81432**

Last month's Scramble Answer: GREEN BLOCKS

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