



A Touchstone Energy® Cooperative 

Valued Members:

At San Miguel Power Association (SMPA), we have the privilege and responsibility of providing a critical public service to the people and communities that we serve. This is a responsibility that we take very seriously.

Rest assured that SMPA has proactively prepared an Emergency Response Plan (ERP) for a pandemic such as COVID-19 (Coronavirus). In executing this ERP we are helping to ensure the safety of the public and our staff without negative impacts to the economy or the services that we provide. But, we need your help.

If you come across our crews or staff out in the field please understand that we have instituted a strict policy of social distancing. Whether you are a contractor, a member consumer, or from the general public we ask that you maintain a minimum approach distance of six feet from all SMPA personnel. If this is not achievable, we may not be able to provide services at that location.

Although our offices are currently closed to the public, SMPA is open for business. We have our staff working remotely wherever possible and can still accommodate your requests without face to face interaction, both online and through our phone system. Please refrain from attempting to pay your bill in person, instead use remote pay and account management tools such as [SmartHub](#) or our automated phone system at [970-864-7311](#) option 2.

We understand how this pandemic is already affecting our local economy and we are here to help. Therefore, if you are having trouble paying your bill please give us a call and we will set up a plan that works for you.

With the recent federal recommendation of no public gatherings exceeding 10 people, SMPA Board meetings will be held virtually for the foreseeable future. Yet, we do not want to limit or discourage member participation. If you would like to participate in our Board meetings, or provide member comment, please call our offices during regularly scheduled business hours to speak with a representative to learn how to participate. [970-864-7311](#) option 0.

Lastly, we want to reiterate that SMPA is prepared and equipped to deal with this situation and we ask for your cooperation as we continue taking necessary steps and precautions to provide essential electric services.

Sincerely,

Brad Zavorski  
CEO - SMPA